



10 Tips for Resolving Issues with Insurance Companies

1. Anticipate problems and create a place to keep records.
2. Clarify the company's basis for its action or position.
3. Gather relevant information.
4. Start cordially, then escalate.
5. Create a paper trail.
6. Keep your communications precise.
7. Affirm what you need for the company to do.
8. Engage people and entities that may give you leverage.
9. Be ready to go higher up the chain on command.
10. Be persistent!